

FAQ

COMMON QUESTIONS

IS THIS PET INSURANCE?

No. Our plans are built to include primary and preventative care services that are expected and recommended over the course of the year. While insurance is designed to reimburse you for illness and injury, our care plans are made to ensure your pet has a healthy year.

WHAT IS THE IN-HOSPITAL CREDIT (PET FSA)?

Immediately upon sign up, you have access to an in-hospital credit to use for the unexpected. We call this our pet Flexible Spending Allowance (pet FSA) and 75% of any unused balance rolls over at the end of the plan year!

HOW DOES THIS PLAN HELP ME TAKE CARE OF MY PET?

Our subscription plans allow you to budget for a year of care for your pet. With one monthly payment, all of your vet-recommended annual care items are planned for. Want to pay annually? Save an additional 5% when you select annual payments at checkout.

WILL THIS SAVE ME MONEY?

Yes. For pet parents wanting to give their pets the best year of care, this plan offers the very best price on our hospital's vet-recommended annual primary care.

YOUR EXPERIENCE

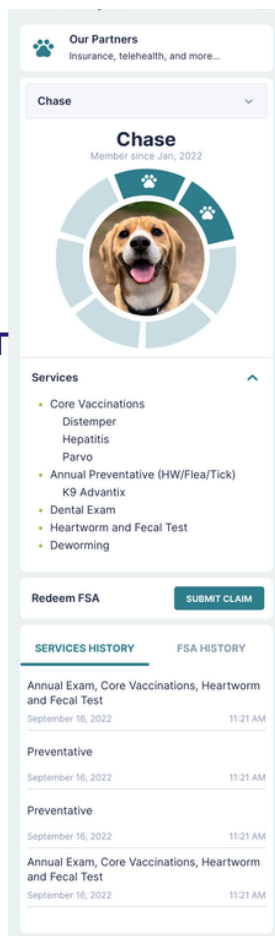
EASILY VIEW YOUR PET'S PROFILE

REAL-TIME SERVICE HISTORY

IN-HOSPITAL CREDIT AVAILABLE UPON SIGN UP

EASY TO USE BENEFITS

MARKET HUB PARTNERS + PERKS



CANINE PRIMARY CARE PLANS

A YEAR OF CARE






IN A SIMPLE MONTHLY PAYMENT



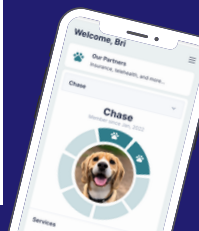
SIGN UP TODAY AND SAVE DURING YOUR VISIT!

Our Plans:

-  Improve Pet Health
-  Lower Financial Stress
-  Provide Peace of Mind

We've partnered with PetCentric Health to bring you a care plan that's inclusive of annual exams, core preventatives, and an in-hospital credit - all available immediately upon sign up!

REGISTER AT THE QR CODE BELOW!



WHY DO I NEED A CARE PLAN?

We designed our plans to ensure your pet gets everything they need for a year of health. **Our solution:**

- Covers everything we recommend for a **year of preventative care**
- Is **transaction-less in-hospital**
- Helps you plan for the unexpected by providing an **in-hospital credit available immediately** upon sign up
- **Allows you to pay monthly!**

Login at: app.petcentrichealth.com/login

PUPPY PLAN



**\$109/
month**

ADULT DOG PLAN



**\$97/
month**

SENIOR DOG PLAN



**\$106/
month**

Save an additional 5% when you pay annually!

Register via the QR code on back for an amazing year of pet health!

PRIMARY CARE PLANS

- Exam
- Rabies Vaccine
- Bordetella Vaccine
- Distemper + Lepto Vaccine
- Microchip Placement + Registration
- Parasite Screening (Fecal)
- Heartworm Test
- Annual Wellness Bloodwork + Parasite Screen + Heartworm Test
- 12 Months of Flea, Tick, + Heartworm Prevention*
- ASPCA Poison Control Hotline Allowance (1)
- Market Hub Savings
- Annual In-Hospital Credit (pet FSA)

TOTAL SAVINGS

*The hospital may not stock preventative meds for certain breeds or sizes; if you purchase these through the hospital's online pharmacy, you will be reimbursed at the plan rate.

puppy plan <1 year	adult canine plan 1 year - 7 years	senior canine plan > 7 years
up to 2	✓	up to 2
✓	✓	✓
✓	✓	✓
DHPP+ up to 2 DHLPP	✓	✓
✓	puppy only	puppy only
up to 2	included in wellness bloodwork	included in wellness bloodwork
✓	included in wellness bloodwork	included in wellness bloodwork
adult + senior only	✓	✓
✓	✓	✓
✓	✓	✓
✓	✓	✓
\$200	\$250	\$200

15%

16%

17%

